

## Crisis Contact Centre (The Salvation Army)

**Street Address**

29 Grey Street St Kilda VIC 3182

**Phone**

9536 7777 or 1800 627 727

**Fax**

9536 7778

**Website**

<http://www.salvationarmy.org.au/crisisservices>

**Eligibility Criteria**

Service responds to individuals and families who have difficulty gaining access to mainstream community service

**Service Area**

Bayside City Council, City of Kingston, City of Glen Eira, City of Port Phillip, City of Stonnington

**Hours**

24 hour service - 7 days a week (including public holidays) Drop in service 9am - 11pm Phone service 11pm - 9am

**Drop In Service**

Yes

**Outreach**

No

**Service Description**

Provides support and information response, with appropriate referrals to local services for individuals and families who find themselves in difficult situations associated with housing, family violence, financial, substance abuse and mental health. There are also a range of co located support services to assist people with long term housing, income support through Centrelink and legal advice.

**Participation Length**

Crisis Response

**Participation Type**

Voluntary

**Secondary Consult**

Yes

**Staff Profile**

Qualified Staff

**Interpreters**

Yes

**Who Can Refer**

Anyone

**Costs**

No Costs

**Disability Access**

Yes

**Service Type**

INDIVIDUAL

**Service provider**

The Salvation Army

**Date Created**

2015-02-09 11:31:43

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